# 2007-2009 GRANTEE HANDBOOK



**COMMUNITY SUPPORT** 

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Community Support

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Community Support

# WELCOME!



# 2007-2009 GRANTEE HANDBOOK

# Welcome!

Welcome to the Community Grants Initiative! First 5 Alameda County is proud to partner with your agency to expand and enhance services for pregnant women, infants, and children ages 0-5 and their families.

Your agency is one of 46 funded partners in the 2007 – 2009 Community Grants Initiative which collectively serve families throughout this richly diverse county. We look forward to getting to know you and your program and hope that you will make mutually enriching connections with other funded agencies.

#### It is our hope that together we will:

- Build the capacity of service providers in Alameda County to engage in culturally
  responsive best practices to serve children ages o-5 and their families
- Engage in opportunities for peer-to-peer learning where we reflect on and share lessons learned
- Be accountable for the responsible and effective use of public funds to serve the intent of the Every Child Counts strategic plan and the needs of our community

First 5 Alameda County is an engaged funder. We seek not only to distribute and monitor the use of funds, but also to learn with our funded partners about emerging needs, promising practices and lessons that come from our funded programs. As we pursue our shared goals, First 5 Alameda County and our funded partners each have a role to play.

#### First 5 Alameda County will:

- Support a climate of partnership that encourages best practices
- Convene opportunities for staff of funded agencies to network, build skills and knowledge, and reflect on and share lessons learned
- Communicate clear expectations and provide timely feedback
- Create protocols for programmatic and fiscal reporting that support accountability
- Monitor grant performance and compliance with regulatory requirements

# WELCOME!

## 2007-2009 GRANTEE HANDBOOK

#### Funded Partners will

- Participate as a collaborative member of a learning community
- Deliver services as described in your scope of work and grant agreement
- Track and report progress and expenses on a regular basis
- Track use of First 5 Alameda County restricted funds according to generally accepted accounting principles

#### **Grantee Handbook**

This handbook is a reference document that describes the:

- Requirements of the First 5 Alameda County Community Grants Initiative for funded agency partners
- Procedures for creating and submitting progress and expense reports
- Resources available to you to support your work and fulfillment of grant requirements

Also included are forms you will use throughout the grant cycle. We hope the Grantee Handbook will be a useful resource for program and fiscal staff. We also expect that it will be a living document that will change from time to time. Over the course of the grant cycle, you may receive additional or updated pages to add to the handbook.

We invite you to contact your First 5 Program Officer at any time with questions or to request assistance. We look forward to working with you.

First 5 Alameda County Every Child Counts 1100 San Leandro Blvd. Ste 120 San Leandro, CA 94577 Tel: 510.875.2400



# 2007-2009 GRANTEE HANDBOOK

# First 5 Alameda County Program Officer Contact Information

AGENCY	PROGRAM OFFICER
Alameda County Superior Court Bay Area Parent Leadership Action Network Dorcas Family Ministry Housing with Heart LIFETIME Lincoln Child Center Lucille Packard Children's Hospital Marcus A. Foster Educational Institute Our Family Coalition	Janice Edwards janice.edwards@acgov.org 510.875.2441
ArtsChange CRECE Oakland Parents Together Oakland Ready to Learn The Oakland Zoo	Malia Ramler malia.ramler@acgov.org 510.875.2444



# **ECC ONLINE**

First 5 Alameda County (First 5) will provide a user login and password to access our secure internet site (www.first5ecc.org) and ECC Online, which includes a web-based grants reporting tool and training registration system. You will use ECC Online to submit all reports to First 5 and to register for required meetings and trainings.

It is important for grantees to use computers which meet ECC Online systems requirements and online standards. It is also important for grantee staff who will submit the reports to First 5 understand how to use ECC Online. First 5 will provide training, support and access to a computer lab throughout the grant term.

#### SYSTEMS REQUIREMENTS

Your computer system must have the following configuration to access and use ECC Online:

- Internet Explorer 6.0 or above
- PC-based computer with Windows 2000 or Windows XP
- Internet connection
- Dedicated user(s)

First 5 only supports PC-based systems running Internet Explorer 6.0 or above. Other system configurations, including other browsers running on Macintosh computers, are not recommended for reporting and cannot be supported by the ECC Helpdesk.

First 5 offers computer lab hours for grantees who do not have access to a computer with the system configuration required by ECC Online.

#### ACCESSING ECC ONLINE

To access ECC Online:

- Enter the ECC Online web address into your browser: www.f5ecc.org
- Enter the email address and password assigned to you
   (Click *Forgot Password* or call the ECC Helpdesk if you forget your password)

Existing users can access ECC Online with their current login and password. New users will receive a login and password at the beginning of the grant cycle.

# ECC ONLINE

An example of the login screen is below.

thild's Contraction of the second sec
every child counts
Email Password login <u>Create an Account</u> Forgot Password Help Desk - (510) 875-2453 Mon-Fri 9am to 5pm

It is possible for multiple staff from the same agency to work on reports in ECC Online simultaneously.

- Multiple users can use the login and password of one staff person to log into ECC Online
- Multiple users can access the same grant with their own separate logins and passwords

The following instructions are provided for information only. Please log into ECC Online in January 2008 to view and use the 2007-09 Community Grants Reporting module.

Once you have logged in, you will be at the Main Menu, where you will click on the link for your 2007-09 grant under the My Grants heading. This will take you to the Community Grants Reporting Page.

# 2007-2009 Grantee Handbook

#### ECC ONLINE REPORTING – GENERAL TIPS

- Required sections are grouped under report headings (e.g., 2007-08 Midterm Report) for each reporting period. All reports are accessible at any time. One click on any link will open any document.
- Status for each section is shown as *Incomplete* or *Complete*. The status will change from *Incomplete* to *Complete* once you *Save As Final*.

Note: *Service Locations for ECC Funded Activities* and *Invoice* do not show a status. These links serve as a reminder to update service locations (if needed) and to submit invoices offline. For more information about how to submit your invoice, please refer to the **Fiscal Guidelines and Expense Reporting** section of this handbook.

• **Supporting documents** cannot be submitted online and must be mailed or handdelivered by the report due date. Send supporting documents to:

Kevin Bremond First 5 Alameda County 1100 San Leandro Blvd., Suite 120 San Leandro, CA 94577

For more information on how to complete reports, please refer to the **Reporting** section of this handbook.

#### ECC ONLINE STANDARDS

#### Data Entry

• Use Microsoft Word to create your responses for text fields.

Use the <u>Edit...Copy...Paste</u> feature to copy your response into ECC Online.

- Limited text formatting features such as indents and bullets in MS Word will copy into ECC Online. Formatting features such as bold, italicize and underline will NOT copy into ECC Online.
- **Calculated Fields** exist where appropriate to sum numbers automatically for accuracy.

#### Saving and Viewing Your Work

- **Cancel** button allows you to exit the section without saving any changes.
- Save and Finish Later button allows you to save your work and exit the section. You can review and change data at a later time.
- Save as Final button allows you to save your work and exit the section. You can review the data at a later time but you CAN NOT make any changes.
- **Return to Grants Summary** button allows you to exit the section after it has been saved as final.

ECC Online will "time out" after 2 hours if you have not clicked on a link to save work or navigate to another page. You will receive a "time out" warning 5 minutes before timing out. If your sessions time out, ECC Online will save your work and log you out.

# 2007-2009 GRANTEE HANDBOOK

#### SUPPORT AND ECC HELPDESK

The ECC Help Desk is available from 8:00 am to 5:00 pm, Monday through Friday. You can reach the ECC Help Desk by email at **ecchange@acgov.org** and by phone at 510.875.2453. If you need to fax, please use 510.875.2410.

The ECC Help Desk is staffed by Josue Huerta and June Allen. Please contact Josue and June using the ECC Help Desk email or phone number. Please DO NOT call or leave messages at their individual work phone numbers.

Please contact your Program Officer or the ECC Helpdesk if you anticipate difficulties using ECC Online so that we may help you.

#### You Should Call the ECC Helpdesk If You:

- Cannot access the ECC Online web site after you have successfully visited a common web site (e.g., www.google.com)
- Cannot access ECC Online because your login or password does not work
- Experience any type of error message while working in ECC Online
- Were unexpectedly logged out of ECC Online while working on your report
- Have any questions or comments about ECC Online

#### You Should Call Your Own Agency's Technical Support If You:

- Cannot access your agency network, email or print from your computer
- Cannot gain access to the Internet
- Have trouble with other applications and programs that you use
- Have problems with your computer (e.g., the computer won't turn on, the monitor doesn't display correctly)

# 2007-2009 Grantee Handbook

#### How to Report an ECC Online Problem

Before you call the ECC Helpdesk or send an email, please try to have the following information available so that we can better identify and solve your problem:

- Your name and agency
- Where are you working (e.g., home, office, off-site)
- Location of the problem in ECC Online (screen)
- Description of the problem, including exactly what you were doing when the problem occurred
- Screen shot of error message (if possible)

#### Tips for Reporting ECC Online Problems

#### How do I identify my location in ECC Online?

- 1. Look at the top of your computer display screen and locate the Microsoft Internet Explorer window
- 2. Locate the area labeled Address
- 3. The text located to the right of the Address label is your location in ECC Online (e.g., https://www.f5ecc.org/CGStart.asp)

	Add	ress			lr	nternet	: Ex	olorer							
🖉 ECChang	je: Case	Summary ·	- Micros	oft Intern	et Ex	plorer pro	ovideo	l by EVE	RY CHI	ild Ci	DUNTS				J
File Edi	t View	Favorites	Tools	Help		📙 <table-cell-rows> Back</table-cell-rows>		- 8	¢	<b>3</b>	Search	📓 Favorites	»	🛱 SnagIt	P
Address	🗿 http://w	www.ecchang	ge.com/fs	s_summary	_sumr	mary.asp									•
E		Cha	an	ge	3									men	u h

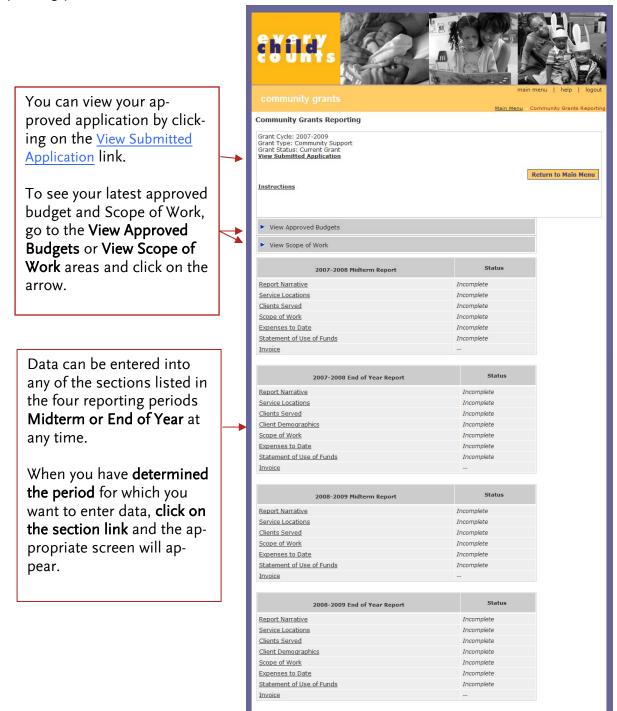
#### How do I take a screen shot of the problem?

- 1. Press the Print Scrn key at the top of your keyboard
- 2. Open a new Word document. Go to the *Edit* menu in Word and select *Paste* to paste the screenshot into the document
- 3. Save the document and attach it to an email message
- 4. Send the message to ecchange@acgov.org

# ECC ONLINE

#### **GETTING STARTED**

After you have successfully logged into ECC Online at <u>www.f5ecc.org</u>, click on your current grant to get to the Community Grants Reporting page. Reporting requirements for all reporting periods are displayed. Be sure to select the correct reporting period.



# 2007-2009 GRANTEE HANDBOOK

# ECC ONLINE

#### **REPORT NARRATIVE**

To respond to questions, click your mouse in the text box under each question and begin typing (your responses can be copy and pasted from a **Windows-based** word processor).

#### NOTE: These questions may be different for each reporting period.

		NEA
commun	main menu   he nity grants Main Menu - Grant Summary - R	
Report Narrative		
Grantee Name : Grant Cycle :	Food Network Collaborative 2007-2009	
Reporting Period :	Mid Year 2007-2008	
1. What achievement	ts in this reporting period are you most proud of?	
	nove delongité de l'alle de l'Alle de la construction de	
2. Provide two storie families, or providers	es or examples of how your ECC funded program or activities have had a positive impact on s you serve. If possible give examples of particular individuals.	the children,
3. What barriers or c	challenges have you faced and how are you responding to those challenges?	
3. What barriers or c	hallenges have you faced and how are you responding to those challenges?	
3. What barriers or c	hallenges have you faced and how are you responding to those challenges?	
3. What barriers or c	hallenges have you faced and how are you responding to those challenges?	
4. After the first six n	nonths of the grant period do you anticipate requesting changes in your strategies, perform	
4. After the first six n	nonths of the grant period do you anticipate requesting changes in your strategies, perform	
4. After the first six n	nonths of the grant period do you anticipate requesting changes in your strategies, perform	ance targets, or
4. After the first six n	nonths of the grant period do you anticipate requesting changes in your strategies, perform	ance targets, or
4. After the first six n clients served? Pleas 5. First 5 Alameda Co project. If you would	nonths of the grant period do you anticipate requesting changes in your strategies, perform	ance targets, or
<ol> <li>After the first six n clients served? Pleas</li> <li>First 5 Alameda Co project. If you would apply. Your program</li> <li>T/TA to support</li> </ol>	nonths of the grant period do you anticipate requesting changes in your strategies, perform se describe. punty may be able to provide training and/or technical assistance to support the specific nee like to request training or technical assistance (T/TA) in any of the following areas, please to	ance targets, or eds of your funde heck all that
<ol> <li>After the first six n clients served? Pleas</li> <li>First 5 Alameda Co project. If you would apply. Your program</li> <li>T/TA to support i with parents)</li> </ol>	nonths of the grant period do you anticipate requesting changes in your strategies, perform se describe. punty may be able to provide training and/or technical assistance to support the specific nee like to request training or technical assistance (T/TA) in any of the following areas, please c officer will follow up with you.	ance targets, or eds of your funde heck all that
4. After the first six n clients served? Pleas 5. First 5 Alameda Co project. If you would apply. Your program T/TA to support : with parents)	nonths of the grant period do you anticipate requesting changes in your strategies, perform se describe. Dunty may be able to provide training and/or technical assistance to support the specific nee like to request training or technical assistance (T/TA) in any of the following areas, please of officer will follow up with you. staff in implementing ECC-funded activities (e.g., child development, early childhood mental	ance targets, or eds of your funde heck all that

# ECC ONLINE

#### SERVICE LOCATIONS

List all service sites where you provide First 5 funded activities. **Existing service sites should not be overwritten with new sites.** 

			Main Mer	nu – <u>Grant Summary</u> ·	<ul> <li>Service Location</li> </ul>
Service Locations					
	d Network Collab 17-2009 Year 2007-2008				
Name Of Site	A	ddress type	Address	Comments	add site
YMCA-Oakland Culinary Kitchen	Site		1278 Hopkins Oakland CA 95388		Edit
Community Kitchen	Site		4335 Madison Oakland CA 95388		Edit
				Return to Gr	rant Summary
Name Of Site Address type					
Name Of Site Address type <select one=""></select>	Y Street Name		Unit		
Name Of Site			Unit		
Name Of Site Address type	Street Name		Unit Zip		
Address type <select one=""> Street Number City</select>	Street Name				
Name Of Site Address type <select one=""> Street Number</select>	Street Name	· · · · · · · · · · · · · · · · · · ·	Zip		
Name Of Site Address type <select one=""> Street Number City</select>	Street Name	· · · · · · · · · · · · · · · · · · ·			

Click on the add site button to enter new service sites. Press the Save New Site button to save the new site that you have entered. Use the Edit link, to correct any errors or add comments to existing sites.

Name Of Site	Address type	Address	Comments	add site
YMCA-Oakland Culinary Kitchen	Site	1278 Hopkins Oakland CA 95388		Edit
Community Kitchen	Site	4335 Madison Oakland CA 95388		Edit

Last revised January 7, 2008

# 2007-2009 Grantee Handbook

# ECC ONLINE

#### **CLIENTS SERVED**

Enter only numeric values in the boxes and **only report unduplicated numbers**. Question #1 will add the total for you automatically.

<b>Community</b>	main menu   help   logout
Clients Served	
Grantee Name : Grant Cycle : Reporting Period :	Corgies R Us 2007-2009 Mid Year 2007-2008
Instructions	
	uplicated children received Every Child Counts funded services? mber of children under 3 years
Nu	mber of children between 3 years and 4 years of
	mber of children between 4 years and 5 years of
0 Tot	tal
Not	t Applicable
2. How many undu	uplicated adult family members (parents/caregivers) received Every Child Counts funded services?
Nu	mber of adult family members
Not	t Applicable
	ded to serve providers, how many unduplicated providers (e.g., agency staff, mental health ild care providers, social workers) were served?
Note: Only inclu	de 0-5 providers who have attended trainings your agency offered that were funded by this grant.
Nu	mber of providers
Not	t Applicable
	Cancel Save and Finish Later Save as Final

2007-2009 GRANTEE HANDBOOK

# **ECC ONLINE**

#### SCOPE OF WORK

To enter a status and update for each activity in your Scope of Work, click on the [enter/edit data] link associated with each activity.

thild's				main menu	
community grants			<u>Main Mer</u>	u – <u>Grant Summ</u>	ary - Scope o
Community Grants Scope of Wo Grantee Name : Food Network C					
Grant Cycle : 2007-2009					
Reporting Period : Year End 2007-	-2008				
Strategy: Produce educational film sl	hort on food pr	oduction, prep an	d consumpti	ion	
Activity	By Whom	By When	Status		
<ul> <li>Get actors</li> </ul>	Recruiter	12/31/2007			
					[enter / edit da
<ul> <li>Produce scipts in multiple languages</li> </ul>	Producer	1/31/2008			
					[enter / edit da
<ul> <li>Rehearsals</li> </ul>	Crew and Act	ors 6/30/2008			
					[enter / edit da
Filming	Crew and Act	ors 7/30/2008			
					[enter / edit da
Strategy: Focus on favorite healthy f		De turb en	Chat		
Activity Recruit diverse group of 10	By Whom	By When	Status		
children between the age of 4-5 years of age	June	1/1/2008			
					[enter / edit da
	save as fir	nal print p	review	return to gra	ant summar

A new window will open. Select a status and enter comments. You will be prompted for comments if the status is "In Progress" or "Not Met". Press the <u>save</u> link to save your work or the <u>cancel</u> link to remove any changes

Strategy: Produce educational file	n short on food	production, pro	ep and consumption	
Activity	By Whom	By When	Status	
■ Get actors	Recruiter	12/31/2007	select status 💙	
			~	
			~	
			[save] [cancel	1

# ECC ONLINE

#### **EXPENSE REPORTING**

Use the Expense Report to document all expensed incurred during the six month reporting period. Use actual figures-no rounding or estimating.

To enter expense numbers, click in the data entry field and type your numbers. Include decimal points if needed.

Some expense sections have **total** fields which will automatically update as you enter expense.

You may also enter expense justification. Click in the **Expense** – **Justification** text box and enter text.

alive	Han	Manu Community Grants Res	nu   helo   logo
atteen 1	Main	Heny Community Grants Rep	na i neo i sopo
ative 1	Hait	menu Community Drante Res	
attva 1			porting indenses he
	save print	preview return to gr	ant summary
		Save	as final
Total 3 Year Budget	Hidtarm Kaport 2007-2008	Expenses To-Date(%) a	amaining Amount
\$2,710.00	\$500.00	\$500.00 (18%)	\$2,210.00
\$3.000.00	\$2,000.00	\$2,000.00 (67%)	\$1,000.00
\$1,000.00	\$400.00	\$400.00 (40%)]	\$600.00
\$2,500.00	\$1,000.00	\$1,000.00 (40%)	\$1,500.00
\$8.000.00	\$3,000.00	\$3,000.00 (38%)]	\$5,000.00
\$17,210.00	\$6,900.00	\$8,900.00 (40%)	\$10,310.00
/			
\$200.00	\$50.00	\$50.00 (25%)	\$150,00
\$200.00	\$0.00	\$0.00	\$200.00
\$800.00]	\$45.00	\$45.00 (6%)]	\$755.00
\$800.00]]	\$0.00	\$0.00]	\$800.00
			\$200.00
\$500.00]	\$250.00	\$250.00 (50%)	\$250.00
\$500.00]]	\$250.00	\$250.00 (50%)	\$250.00
			\$1,250.00
			\$925.00
			\$1,200.00
\$4,500.00	\$1,125.00	51,125.00 (2576)	\$3,375.00
			100
ferr ages	690.00	East of the	1000
\$250.00	\$30.00	\$30.00 (12%)	\$220.00
\$250.00][	\$30.00	\$30.00 (12%)	\$220.00
\$250.00][	\$30.00	\$30.00 (12%)	\$220.00
\$250.00][	\$30.00 \$80.00	\$30.00 (12%)	\$220.00 \$440.00
\$250.00] \$500.00] \$25,010.00]	\$30.00 \$80.00 \$8,810.00	\$30.00 (12%) \$60.00 (12%) \$8.810.00 (75%)	\$220.00 \$440.00 \$10,200.00
\$250.00] \$500.00]	\$30.00 \$80.00 \$8,810.00	\$30.00 (12%) \$60.00 (12%)	\$220.00
	\$1,000.00 \$2,500.00 \$4,000.00 \$17,210.00 \$20	\$1,000,00]         \$400,00]           \$2,000,00]         \$1,000,00]           \$2,000,00]         \$1,000,00]           \$17,210,00]         \$6,000,00]           \$200,00]         \$500,00]           \$200,00]         \$500,00]           \$200,00]         \$500,00]           \$200,00]         \$0,00]           \$200,00]         \$0,00]           \$200,00]         \$0,00]           \$200,00]         \$0,00]           \$200,00]         \$0,00]           \$200,00]         \$0,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]           \$200,00]         \$200,00]	\$1,000.00         \$400.00         \$400.00         (40%)           \$2,500.00         \$1,000.00         \$1,000.00         (40%)           \$2,000.00         \$1,000.00         \$1,000.00         (40%)           \$1,7,210.00         \$6,000.00         \$6,000.00         (40%)           \$200.00         \$6,000.00         \$6,000.00         (40%)           \$200.00         \$6,000.00         \$6,000.00         (40%)           \$200.00         \$50.00         \$6,000.00         (40%)           \$200.00         \$50.00         \$6,000.00         \$6,000.00           \$200.00         \$50.00         \$6,000         \$6,000           \$200.00         \$60.00         \$6,000         \$6,000           \$200.00         \$60.00         \$6,000         \$6,000           \$200.00         \$60.00         \$6,000         \$6,000           \$200.00         \$60.00         \$6,000         \$6,000           \$200.00         \$60.00         \$6,000         \$6,000           \$200.00         \$250.00         \$250.00         \$6,000           \$200.00         \$250.00         \$250.00         \$6,000           \$20.000         \$250.00         \$576.00         \$6,000           \$

#### 2007-2009 Grantee Handbook

#### STATEMENT OF USE OF FUNDS

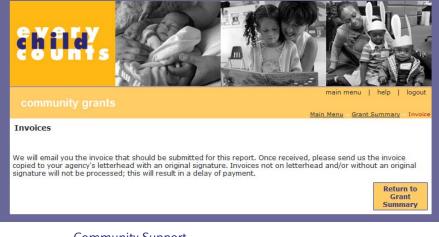
Completion of this page certifies that the First 5 funds were used appropriately for your funded program.

ê kî la	
community g	main menu   help   logout
community g	Main Menu - Grant Summary - Statement of Use of Funds
Statement of Use	of Funds
Grantee Name :	Food Network Collaborative
Grant Cycle :	2007-2009
Reporting Period :	Mid Year 2007-2008
I certify that Every Chi	ld Counts Funds were used to expand, enhance or initiate the program funded.
Certified By	
Title	
Signature Certificatio	n
Certification Date	
	Certify Return to Grant Summary

#### INVOICING

Prepare your agency's invoice according to the instructions listed below. Mail your invoices by the reporting period deadline to:

Kevin Bremond First 5 Alameda County 1100 San Leandro Blvd. Suite 120 San Leandro, CA 94577



# 2007-2009 GRANTEE HANDBOOK

#### CLIENT DEMOGRAPHICS (END OF PERIOD REPORTING ONLY)

To complete this section, enter cumulative data from ECC Race/Ethnicity and Language Data Collection Form completed by each client. Enter only numeric values in the boxes and only report unduplicated numbers.

If a question has a total box, enter the number for each category and then click in the total box to calculate the total.

community gra		The Local Designed	main menu   help	logout		
		<u>Main Menu – Gra</u>	int Summary - Client Dem	ographics		
Client Demographics	Year End					
Instructions For the clients you serve section on special needs	d directly, please report on race/ethnici if relevant.	ity and primary languag	e at home. Complete th	e		
Please make sure that the example, if the Client Ser under Race/Ethnicity, the Home, the total number	e total number reported under each se ved report indicates you served 20 und total number reported should be 20. S eported should be 20.	ection is consistent with duplicated adult family n Similarly, for question 2 (	the Client Served repo nembers, then for ques under Primary Languag	rt. For tion 2 e at		
that the numbers are co	thnicity or language data for some of y isistent with the Clients Served report.	your clients, be sure to r	eport them as "unknov	/n" so		
Race/Ethnicity						
	e total number of children for whom yo children in each race/ethnicity categor		y information.			
	children in each race/ethnicity categor Native or American Indian	ry.				
Asian	value of American Indian					
	frican American					
	c/Latino					
	slander					
	s at home. American Sign Language Arabic Armenian Cambodian Cantonese English Farsi/Dari French					
	Special Needs					
	during the	y of the children 0-5 ye e past year have speci	al needs?			
	2. How many past year	y of the parent/caregiv have special needs?	ers you served with y	our Every Child Coun	ts Grant durin	g the
	3. How many have spec	y of the providers you cial needs?	served with your Ever	y Child Counts Grant	during the pa	st year





# REPORTING

Your Program Officer wants to learn about and stay in touch with your program. We look forward to site visit(s), meeting your program staff at trainings and meetings and talking with you on the phone. Our primary source of information about the progress of your funded program will be reports you submit every six months.

All grantees are required to submit reports twice each fiscal year of the grant period. Reports must be submitted in English via ECC Online. All report sections for each reporting period must show a *Complete* status by 5:00 pm on the due date:

REPORT	REPORTING PERIOD	REPORT DUE
2007-08 Midterm Report	July 1, 2007 – December 31, 2007	January 28, 2008
2007-08 End of Year Report	January 1, 2008 – June 30, 2008	July 18, 2008
2008-09 Midterm Report	July 1, 2008 – December 31, 2008	January 23, 2009
2008-09 End of Year Report	January 1, 2009 – June 30, 2009	July 24, 2009

#### **REPORT CONTENTS**

Each report will include an update on progress made toward your scope of work and an accounting of expenditures during the reporting period. The reports submitted at the end of each fiscal year (July 2008 and 2009) will be more detailed than midterm (January 2008 and 2009) reports. The specific report sections to be completed are summarized below.

Report	REQUIRED SECTIONS
MIDTERM REPORT	<ul> <li>Narrative</li> <li>Service Locations</li> <li>Clients Served</li> <li>Scope of Work: Status Update</li> <li>Expense Report</li> <li>Statement of Use of Funds</li> <li>Invoice</li> </ul>
END OF YEAR REPORT	<ul> <li>Narrative</li> <li>Service Locations (updates only)</li> <li>Clients Served</li> <li>Client Demographics: Race/Ethnicity, Primary Language &amp; Special Needs</li> <li>Scope of Work: Status Update</li> <li>Expense Report</li> <li>Statement of Use of Funds</li> <li>Invoice</li> </ul>

# PROGRAM REPORTING

Please review each report section described below to identify the client and service data you need to routinely track for your reports.

#### NARRATIVE

For each reporting period, you will be asked to respond to several narrative questions. The questions may change for each reporting period. At least 30 days prior to each due date, you will receive the narrative questions required for that report via e-mail.

Examples of the kind of information you may be asked to provide include:

- Descriptions of significant programmatic or agency achievements
- Stories or examples of how your First 5-funded program or activities have had a positive impact on the children or families (or service providers) you serve
- Descriptions of barriers encountered and how you are responding to them
- Requests for support or technical assistance from First 5
- Information about the source and amount of any additional funding secured for your program
- Descriptions of "Lessons Learned", for example, strategies you found to be especially
  effective, unanticipated needs of the children and families you serve, aspects of the
  community or environment that facilitated your work, persistent challenges you face or
  changes you would make in the future

#### SERVICE LOCATIONS FOR ECC FUNDED ACTIVITIES

You will be asked to list all sites/addresses where First 5-funded activities were provided. After the first reporting period, you will only need to submit changes or updates in this section.

For example:

NAME OF SITE	ADDRESS TYPE	Address	Comments
Seeds Preschool	Site	62 Low Street	
		Hayward, CA 99999	

# PROGRAM REPORTING

# 2007-2009 Grantee Handbook

## **CLIENTS SERVED**

All grantees are required to report the total UNDUPLICATED number of clients served under their First 5 grant. An unduplicated count means that you count each client only once, even if they participate in more than one type of service. For example, parents who attended parent education sessions as well as playgroups are counted only once. Also, clients who attended more than one session of services (e.g., a parenting education class in the Fall and in the Spring) are counted only once.

You will report the unduplicated numbers of clients to whom you provided services (first six months at midterm and the full 12 months at end of year). You must track clients in such a way that you can report an unduplicated count for all of the following categories:

- Number of children under 3 years
- Number of children 3 years of age
- Number of children 4 years of age
- Number of adult family members (parents/caregivers)
- Number of providers (e.g., child care providers, home visitors, mental health providers, etc.)

#### CLIENT DEMOGRAPHICS: RACE/ETHNICITY, LANGUAGE AND SPECIAL NEEDS

#### Race/Ethnicity and Language

All grantees are required to report the race/ethnicity and primary language of clients served with their First 5 grant. Your clients must identify their own race/ethnicity. You must ask clients to complete the **ECC Race/Ethnicity and Language Data Collection Form**. The form is currently available in English, Cambodian, Chinese, Farsi, Korean, Spanish and Vietnamese and should be administered in the language preferred by the client. Copies of the survey can be found in the **Appendix** section of this handbook and on our web site at: **www.ackids.org/community/community\_grantee\_forms.htm**. Please let us know if you need the survey translated into another language.

You may not complete the form for clients or report race/ethnicity based on your assumption about clients' race/ethnicity. If you are providing services to children, the child's parent or caregiver should be asked to complete the form for the child. Parents do not need to complete the form for themselves unless they are directly receiving services (e.g., parent education, mental health, case management, etc.). Grantees may request that this requirement be waived under certain circumstances (e.g., if you only provide "drop-in" services).

#### **Special Needs**

All grantees are required to report the number of clients (children 0-5, adult family members and/or service providers) with special needs served with their First 5 grant. Be sure to review First 5 Alameda County's definition of special needs in the **Appendix** section of this handbook or on our web site at www.ackids.org/community/community\_grantee\_forms.htm.

# SCOPE OF WORK

The scope of work describes your funded program's strategies and activities.

In the first quarter of the grant term, your Program Officer may contact you about making adjustments to your scope of work. Adjustments may be made to clarify strategies and activities and to simplify reporting and monitoring. The scope of work will be finalized no later than September 30, 2007.

#### Activities Status Update

All grantees will be required to provide a status update on their activities for each reporting period. For each activity in your scope of work, you will indicate if the activity is *Complete, In Progress* or *Not Complete.* If the activity is *In Progress* or *Not Complete,* describe why the activity has not been completed and what progress has been made. You may also provide comments for activities marked as *Complete,* but they are not required.





# FISCAL GUIDELINES AND EXPENSE REPORTING

Upon notification of award, grantees will work with their Program Officer to finalize their project budget. Your Program Officer may contact you to make adjustments to your budget in order to:

- Clarify budget line items
- Address concerns about potential supplantation
- Prevent allocations that will be disallowed

Grantees' use of funds will be monitored against the final approved budget which will be completed no later than September 30, 2007.

#### FISCAL GUIDELINES

Grant recipients must adhere to the following First 5 Alameda County guidelines and policies during the 2007-09 grant term:

#### Supplantation

First 5 California prohibits grant funds from being used to replace existing funding (supplantation):

30131.4. All moneys raised pursuant to taxes imposed by Section 30131.2 shall be appropriated and expended only for the purposes expressed in the California Children and Families Commission Act, and shall be used only to supplement existing levels of service and not to fund existing levels of service. No moneys in the California Children and Families Commission Trust Fund shall be used to supplant state or local General Fund money for any purpose.

Children and Families First Act of 1998 – Proposition 10

Funded activities are NOT supplantation if:

- This is a new service for your agency
- You are adding clients (reaching a new service population or higher number of clients)
- You are enhancing an existing service (adding a new service component)
- You are adding new staff positions
- First 5 funds are used to increase the hours of part-time positions
- You provide documentation that funding from another source is no longer available

Your grant may only support program expansion and/or enhancement. Budgets may only support direct program expenses and the salaries of staff directly dedicated to the funded program.

Costs not directly related to the funded project will be disallowed. For example, percentages of salaries for your Executive Director, Finance Director or Office Manager or percentages of existing utility costs or rent will be disallowed. These costs may instead be captured in the Administrative/Indirect line item.

# FISCAL GUIDELINES & EXPENSE REPORTING

In some cases, a grantee may need to allocate time of existing full-time staff to the funded project (e.g., a full-time Program Director may need to oversee the funded program). In this case, you will need to provide a brief supplantation statement which explains how the staff member's time was allocated in the past and how those past program duties were reallocated to free the staff person to perform the First 5-funded work.

#### **Restricted Funds/Program Audits**

Payments made for your First 5 Alameda County grant are RESTRICTED FUNDS. This means receipt and disbursement of First 5 funds must be accounted for separately in your bookkeeping system and records.

You must retain receipts and other substantiating documents related to grant expenditures and make these records available for First 5's review upon request. First 5, or a designated representative, reserves the right upon written notice to audit the grant recipient's books and records relating to the expenditure of any funds provided by First 5.

#### **Matching Funds**

Public agencies are required to match First 5 funds on a 1:1 basis. All expense reports must show matching expenses in addition to First 5 grant expenses. The only restriction on the type of funds used for match is that money from other First 5 Alameda County funding streams CAN NOT be used as match. Documentation of matching expenses must be auditable.

If matching funds are required and not provided in expense reports, the grantee will be considered out of compliance with the requirements of the grant.

#### Administrative/Indirect Costs

An Administrative/Indirect line item not to exceed 15% of actual direct costs may be included in the project budget for each year of the grant. Costs described below will only be allowed in the Administrative/Indirect item unless the grantee can demonstrate that they are for the exclusive support of the funded program.

- Audit, bookkeeping, payroll, finance
- Computer and information technology services
- Facilities maintenance
- Fiscal sponsor costs
- Insurance
- Rent, storage, utilities
- Other overhead and personnel costs (e.g., Executive Director's time or any other staff who works minimally on the funded project)

#### **Evaluation Costs**

A line item not to exceed 5% of actual direct costs may be included for costs associated with evaluation or accountability.

# 2007-2009 GRANTEE HANDBOOK

# FISCAL GUIDELINES & EXPENSE REPORTING

#### EXPENSE REPORTING

All grantees are required to submit a six month midterm report and an end of year report for each fiscal year of the grant period (a total of four reports for the grant term). Each report will include a report on expenditures submitted via ECC Online.

#### **Actual Expenses**

You must track and report actual expenses rather than rounded or estimated amounts. Actual numbers reflect the true costs of implementing your First 5-funded work. Expense reporting based on rounded, estimated and/or allocated costs will not be accepted.

#### **Disallowed Costs**

Expense reports must align with line items and amounts in the approved budget. Grantees may exceed the approved line item amount up to 10% of the line item as long as the total project expense does not exceed the award amount. The only exceptions are the Administrative/Indirect line item, which cannot exceed 15% of actual direct costs and the Evaluation line item which cannot exceed 5% of actual direct costs.

Expenses that exceed an approved amount by more than 10% will be disallowed. Expenses for an unapproved line item will be disallowed. Disallowed costs will be deducted from your next scheduled grant payment unless they are reallocated by an approved rollover or budget revision request.

To prevent disallowed costs, closely track your actual expenditures. If actual expenditures are higher than projected, you may submit a budget revision request to your Program Officer. One budget revision request is allowed per year. First 5 will not accept retroactive scope and budget changes.

#### Statement of Use of Funds

With each expense report, every grantee will need to certify that First 5 funds were used to expand, enhance or initiate the program funded.

# FISCAL GUIDELINES & EXPENSE REPORTING

#### INVOICING AND PAYMENT

#### **Payment Schedule**

Provided your agency is in compliance with its grant agreement terms, First 5 Alameda County will make payments according to the following schedule:

ITEM	DATE
Grant Agreements signed	July 2007
Payment #1:	July 2007
25% of grant award, paid after receipt of signed Grant Agreement	
Progress Report #1 due	January 28, 2008
Payment #2:	February 2008
25% of grant award, paid after timely receipt of Progress Report #1 and after compliance with terms of Grant Agreement has been ensured	
Progress Report #2 due	July 18, 2008
Payment #3:	August 2008
25% of grant award, paid after timely receipt of Progress Report #2 and after compliance with terms of Grant Agreement has been ensured	
Progress Report #3 due	January 23, 2009
Payment #4:	February 2009
20% of grant award, paid after timely receipt of Progress Report #3 and after compliance with terms of Grant Agreement has been ensured	
Final Report due	July 24, 2009
Payment #5:	August 2009
5% of grant award, paid after timely receipt of final report, after compliance with terms of Grant Agreement has been ensured and after adjustment for reconciliation with final expense report	

# FISCAL GUIDELINES & EXPENSE REPORTING

#### Invoicing

Approximately one month prior to report due date, the grants team will email you an invoice form to print on your agency letterhead. There are several fields in the form to update:

- Date
- Remittance Information (if your mailing address has changed)
- Tax I.D. Number
- Authorized By
- Signature (sign in ink)
- Name
- Title

PLEASE DO NOT CHANGE OR REFORMAT ANY OTHER INFORMATION ON THE FORM.

Once you have updated the necessary fields and printed the form on your agency letterhead, sign in ink and mail the invoice by the report deadline to: Kevin Bremond First 5 Alameda County 1100 San Leandro Blvd., Suite 120 San Leandro, CA 94577

The grants team will process the invoice for payment upon receipt and you should receive your checks for payments #1 - #4 within 4 to 6 weeks.

Payment #5 will be held until the final report has been received, compliance with the terms of the grant agreement has been determined and adjustments (if any) are made after final reconciliation of expenses.

#### End Of Term Reconciliation of Grant Award

Grantees receive payments according to the payment schedule outlined in the grant agreement. Grantees must report actual expenses. At the end of the grant term, actual expenses are reconciled with the funds received. If unspent First 5 funds remain, the amount will be deducted from the final grant payment.

# MONITORING AND FEEDBACK

Your Program Officer will complete a review of each report. She will be looking for:

- Areas of excellence where you may serve as a model or resource to other grantees
- Progress toward timely achievement of strategies and activities
- When activities are not completed, an explanation of why and any changes that are being made as a result
- Completeness and accuracy in reporting use of funds in compliance with fiscal guidelines and the approved budget
- Ways that First 5 may be able to support your work with technical assistance

After each report is submitted, grantees will receive a feedback memo. First 5 strives to provide feedback to grantees no later than 6 weeks after receiving reports. The memo will identify programmatic strengths and any areas needing improvement. It will also ask for additional information if sections of the report are incomplete and/or need clarification.

# CHANGES IN SCOPE OR BUDGET

First 5 realizes that as implementation of a project moves forward, circumstances change and things do not always go as projected and planned. We expect that changes from your proposed scope of work and/or approved budget may occur.

Changes from the approved scope of work or budget must be communicated to your Program Officer in writing.

#### **SCOPE REVISIONS**

Please notify your Program Officer in a timely manner if there are significant changes in your funded program. Examples of programmatic changes that require notification include:

- **Staffing**: Changes in key staff; changes from the staffing pattern reflected in the approved budget
- Service sites: Changes in locations where services are provided
- Partnering agencies: Loss or change of contractor or consultant who provides direct services to clients
- Scope of work: Any circumstances which you anticipate will require changes to the strategies or activities in your scope of work

Changes to the strategies and activities in your scope of work require approval from your Program Officer. Requests for revisions to the scope of work must be made in writing. The request should describe the requested change and the reason for the change. Your Program Officer will notify you whether the request has been approved no later than 30 days from the date the request is received.

# CHANGES IN SCOPE OR BUDGET

#### **BUDGET REVISIONS**

Budget revisions are necessary when actual expenses differ from projected expenses by more than 10% in any line item or when programmatic changes impact your project budget.

You may make adjustments of up to 10% of each line item without prior approval as long as the award total does not exceed the approved amount. The exceptions are the Administrative/Indirect line item which may not exceed 15% of actual direct costs and the Evaluation line item which may not exceed 5% of actual direct costs. Budget adjustments in excess of 10% of any other line item are subject to approval from your Program Officer. Without approval, line item costs that exceed the approved budget by more than 10% will be disallowed.

You may submit ONE budget revision request per grant year.

To make a budget revision request, submit a Budget Revision Request Form and a Budget Revision Justification to your Program Officer.

#### **Budget Revision Request Form**

Use the **ECC Budget Revision Request Form** to submit a request. The form is available in the **Appendix** section of this handbook and on our web site at: www.first5ecc.org/community/community\_grantee\_forms.htm.

- Please fill out the form completely, including budget line items you wish to change and those that will remain the same. For each budget line item, you will be asked to provide:
  - The current approved amount
  - The proposed change (+/-)
  - The proposed new amount
- Budget Revision
  - Please submit a brief written narrative describing the reasons for the proposed change with your ECC Budget Revision Request form. For example, "We had salary savings for the Home Visitor due to a late hire" or "Our costs for family activity kits will be higher than anticipated because we have enrolled 20 additional families. We will be adding \$1,200 to program materials to cover the costs of 20 additions family activity kits at \$60 per kit".

Your Program Officer will notify you whether your budget revision request has been approved within 30 days of receiving the request.

First 5 will NOT approve retroactive scope and budget changes. Your Program Officer will notify you of the deadline for submitting budget revision requests in each grant year.

# OTHER REQUIREMENTS



# **OTHER REQUIREMENTS**

#### **TRAININGS AND MEETINGS**

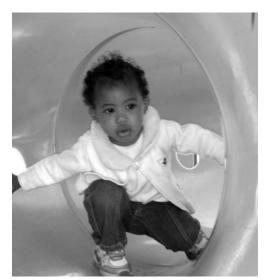
First 5 will convene periodic grantee meetings, trainings and opportunities for peer learning. The intent of these gatherings is to share information and develop a learning community. Grantees are required to attend the event described below and are invited to take advantage of additional training opportunities offered by First 5 that may be useful for program staff.

To meet the minimum training requirement, grantees must attend the Grantee Orientation in July 2007.

#### **TOBACCO CONTROL AND EDUCATION**

All grantees must comply with the First 5 Alameda County comprehensive tobacco education and control policy and must show a good faith effort in the following areas:

- Implement an agency tobacco control policy
- Maintain a comprehensive smoke-free policy at agency locations
- Divest of tobacco-related investments
- Disclose to First 5 any funding from the tobacco industry, including event sponsorships and in-kind contributions



# **OTHER REQUIREMENTS**

#### INSURANCE

All grantees must demonstrate proof of General Liability and Workers' Compensation insurance coverage at the levels described below and must name First 5 Alameda County as an additional insured on their policies. If the funded project supports professional staff whose disciplines typically carry liability insurance (e.g., physicians, allied health professionals, therapists, etc.), the grantee must provide proof of Professional Liability insurance coverage. Grantees whose funded projects transport clients must provide proof of automobile insurance coverage. Your grant agreement identifies which types of coverage are required. Grantees with fiscal sponsors are required to show evidence of the required levels of coverage for their projects.

Grantees must submit proof of insurance at levels described below to First 5 by **July 31, 2007** and must maintain coverage throughout the grant term.

- Commercial General Liability (attach insurance cover sheet) Minimum Limit \$1,000,000, Additional Insured Endorsement (see below)
- Professional Liability (attach insurance cover sheet) Medical \$1,000,000/3,000,000, Other \$1,000,000
- Automobile insurance (attach insurance cover sheet) Levels of liability minimum: \$50,000 and \$100,000
- Workers' Compensation (WC) (attach insurance cover sheet) Required for all contractors with employees WC: Statutory Limits

All Insurance Certificates showing proof of insurance must include a 30-day Notice of Cancellation.

Additional Insured Endorsement shall name First 5 Alameda County, the individual members thereof, and all First 5 officers, agents, employees and volunteers, and Alameda County, its Board of Supervisors, officers, agents and employees as Additional Insureds with respect to services being provided. Additional insured endorsement shall be equivalent to ISO form CG 20 09 10 93.

Please have Additional Insured Endorsements sent to: ZeeLaura Page First 5 Alameda County 1100 San Leandro Blvd., Suite 120 San Leandro, CA 94577

# **OTHER REQUIREMENTS**

## **CULTURAL ACCESS**

Grantees must make every effort to ensure that clients receive effective, understandable and respectful care that is provided in a manner compatible with clients' cultural beliefs and practices and preferred language.

Grantees will make every effort to provide language assistance services, including bilingual services and interpreter services to each client with limited English proficiency at all points of contact. Grantees will NOT:

- Use family members or friends as interpreters
- Use minors as interpreters
- Require members to pay for the services of an interpreter

Grantees will make every effort to recruit, retain and promote (at all levels of the organization) a diverse staff and leadership that are representative of the demographic characteristics of the service area.

Grantees will make every effort to ensure that staff at ALL levels and across all disciplines receive ongoing education and training in culturally and linguistically appropriate service delivery and will strongly encourage staff to attend trainings on cultural competency provided by First 5 or other agencies during the grant term.

#### SITE VISITS

First 5 Alameda County Program Officers hope to visit each grantee on-site at least one time during the grant cycle. Site visits are an opportunity for First 5 staff to see your program setting and an opportunity for you to share successes and challenges. If the program model allows, First 5 staff may ask to observe services. During site visits, you will also have the opportunity to offer feedback about ways that First 5 might provide additional support.

#### **AUDITED FINANCIAL STATEMENT**

All grantees must submit a copy of their most recent audited financial statement to First 5 Alameda County by **July 31, 2007**. If your organization does not have an audited financial statement, you may submit your most recent federal tax return instead.

Please submit your most recent audited financial statement or tax return to: ZeeLaura Page First 5 Alameda County 1100 San Leandro Blvd., Suite 120 San Leandro, CA 94577

# OTHER REQUIREMENTS

## MEDIA AND ATTRIBUTION

First 5 Alameda County is funded by a tobacco tax. It is important for the public to know that their taxes are supporting your good work in the community. For this reason, grantees must acknowledge the grant from First 5 Alameda County in public statements and on web sites and printed materials. An exception is fundraising materials. PLEASE DO NOT USE THE FIRST 5 ALAMEDA COUNTY/EVERY CHILD COUNTS LOGO OR ATTRIBUTION LANGUAGE ON FUNDRAISING MATERIALS. All communications containing references to First 5 Alameda County and your First 5 grant must demonstrate cultural, ethnic and linguistic sensitivity.

If you have an opportunity to speak with the media about your funded project, please notify your Program Officer as far in advance of the interview as possible. First 5 may be able to provide additional information and support.

Grantees must use official attribution tools and logos provided by First 5 for promotional materials, public awareness campaigns and special events connected with funding.

The attribution language to be used is as follows:

## Made possible by an Every Child Counts Grant funded by First 5 Alameda County

For more detailed information about media attribution and the use of First 5 Alameda County/ECC logos, please see the **Grantee Media and Attribution Guidelines** in the **Appendix** section of this handbook. Please contact your Program Officer if you have questions about media, attribution and use of our logos.



**Community Support** 





# FIRST 5 ALAMEDA COUNTY RESOURCES

First 5 Alameda County makes a variety of resources available to funded partners. These resources are intended to support you in the implementation of your funded program and to offer professional development opportunities for your staff. There are also resources for your clients, for example, the Kit for New Parents, referrals to interpreters and Kindergarten registration information.

Grantees can take best advantage of available resources and support if they communicate needs to their Program Officer as they occur. Your Program Officer is available to think with you about challenges and may be able to connect you with helpful resources. Let your Program Officer know if you are experiencing difficulties carrying out the strategies or completing the activities in your scope of work. We would prefer to know early if you are experiencing challenges so that we can work together to find solutions.

We always welcome feedback about how First 5 can support you more effectively and resources you would find useful.



#### WWW.FIRST5ECC.ORG

# FIRST 5 ALAMEDA COUNTY RESOURCES

## 2007-2009 Grantee Handbook

The First 5 Alameda County web site provides valuable information about the First 5 community, including information about our Commission, staff and programs with community partners. Check our site regularly for funding announcements, employment opportunities, free trainings and other useful information.

COMMUNITY GRANTS LINK:	
<ul> <li>By clicking on the Community Grants link, you can access:</li> <li>Forms for collecting data, obtaining image releases and requesting budget revisions</li> <li>ECC Online</li> <li>Grantee Directory</li> </ul>	www.first5ecc.org/community/ community.htm

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Our Commissioners, the role of the Commission and the Commission meeting calendar (all meetings are open to the public)	www.first5ecc.org/commission/ commission.htm
Contact information for First 5 Alameda County staff by division	www.first5ecc.org/staff/ eccstaff.htm
Programs and trainings offered through our Family Support Services division	www.first5ecc.org/fss/fss.htm
Training programs and funding opportunities for child care providers offered through our Early Care & Education division	www.first5ecc.org/ece/ece.htm
School readiness initiatives including Summer Pre-K programs and Kindergarten Registration Information Sheets	www.first5ecc.org/sr/sr.htm
Interpretation services and free interpretation equipment rentals through our Cultural Access division	www.first5ecc.org/cas/cas.htm
Free, monthly training opportunities for family service providers	www.first5ecc.org/training/ training.htm
Kits for New Parents (a free parenting resource for families)	www.first5ecc.org/fss/ fss_parent_kit.htm
First 5 Alameda County Strategic Plan, Annual Report, FYI Newsletters, published articles and links to other First 5 resources	www.first5ecc.org/

# RESOURCES

# 2007-2009 Grantee Handbook

# FIRST 5 ALAMEDA COUNTY RESOURCES

## **TECHNICAL ASSISTANCE**

First 5 Alameda County can provide a limited amount of individualized consultation and technical assistance to support grantees in fulfilling their grant obligations. Individual technical assistance may include site visits, meetings, trainings and review of policy.

Technical assistance can be used to:

- Support programmatic efforts and best practice. For example, a grantee using the Ages and Stages Questionnaire (ASQ) to conduct developmental screenings might request technical assistance to train home visitors to administer questionnaires or think through how to introduce the ASQ to parents.
- Support the ability to track reporting measures and report data. For example, a grantee might request technical assistance to identify the right measure to assess the outcome of a parenting education class or create client tracking forms to efficiently collect data required by First 5.
- Support fiscal guidelines and expense reporting. For example, a grantee might request technical assistance to comply with the supplantation restriction or create protocols to track the use of First 5 funds appropriately.

Technical assistance can be initiated by grantee request and may also be required based on performance. To request individualized technical assistance, please contact your Program Officer.



# FIRST 5 ALAMEDA COUNTY RESOURCES

## TRAINING CONNECTIONS

Grantee staff are encouraged to participate in free educational and networking opportunities through Training Connections Specialty Topic Seminars. Staff at your agency who are not supported by First 5 funds and who serve families with children ages 0-5 in Alameda County are also welcome to register and attend.

The seminars are:

- Three-hour trainings offered on a monthly basis
- Culturally appropriate and cross-disciplinary
- Designed to promote delivery of quality services and support best practices in caring for children ages 0-5 and their families
- Tailored for service providers
- Free!

To register for a seminar, log into **www.f5ecc.org** and click *View Available ECC Trainings*. Click on the specialty topic seminar that interests you and then the *Register for Session* link. Complete the online form and click the *Register* button. T he event name will display under the *Trainings I'm Registered to Attend* heading under the Main Menu.

Registration for Specialty Topic Seminars opens one month prior to the event date. Topics through December 2007 are listed below. Check our web site periodically for updates.

2007 SPECIALTY TOPIC SEMINARS				
Aug 2	Incarceration			
Sept 6	Adoption, Foster Care and Kinship Care			
Oct 4	Discipline			
Nov 1	Parents with Special Needs			
Dec 6	Engaging Fathers			



For additional information about Training Connections or Specialty Topic Seminars contact Susan Sullivan at susan.sullivan@acgov.org or 510.875.2462.

### CULTURAL ACCESS SERVICES

Cultural Access Services (CAS) is a First 5 Alameda County program that supports our partners in providing culturally sensitive and accessible services for providers and the children and families they serve.

Upon request, CAS provides information and assistance to grantees about outreach, interpretation, translation services, training and technical assistance.

#### Interpretation and Translation Services

The **Resources for Interpretation and Translation Services** list in the **Appendix** section of this handbook can help you find an on-site or phone interpreter or a translator for written materials. The list shows the agency name, type of service, whether the provider has been trained or tested, their rate and their phone number. If an interpreter or translator is not available for the language you need, CAS can help you locate one.

We encourage our partners to support best practice by not using family members or friends as interpreters to communicate with clients.

First 5 does not support grantee costs for translation or interpretation services unless these costs are included in your project budget.

#### Interpretation Equipment

First 5 Alameda County makes simultaneous interpretation equipment available to the community at no cost to help ensure that services are accessible to those with language barriers. Grantees and other First 5 partners have first priority.

To rent equipment, complete the **Interpretation Equipment Rental Form**. A copy is available in the **Appendix** section of this handbook or you can download it from our web site. Email your request to ann.chun@acgov.org or fax to 510.875.2410.

If you are a new borrower, please read the **Interpretation Equipment Instructions** in the **Appendix** section of this handbook.

If you have questions or would like more information about cultural access resources, contact Ann Chun, Cultural Access Services Administrator, at ann.chun@acgov.org or 510.875.2421.



# FIRST 5 ALAMEDA COUNTY RESOURCES

#### KIT FOR NEW PARENTS

First 5 encourages funded partners to distribute Kits for New Parents. We now have Kits in DVD format. They are free of charge and available in English and Spanish to share with families with newborns and children up to five years of age.

Each Kit includes:

- Celebrity-hosted DVD and Advice for New Parents booklet
- Parents Guide
- "What To Do When Your Child Gets Sick"
- "Puppy and Friends" (Baby's First Book)
- Obesity Prevention guides
- Healthy Families leaflet
- Poison Control magnet
- "Healthy teeth begin at birth" brochure

There are two ways to help parents receive their free Kit:

- Have parents with children ages 0-5 order directly from First 5 California by calling 1-800-KIDS-025 (or 1-800-50-NIÑOS for a Kit in Spanish)
- Order a supply of Kits to distribute to the families you serve. For more information or to order Kits, contact ZeeLaura Page at zee.page@acgov.org or 510.875.2486.



**Community Support** 





# FIRST 5 ALAMEDA COUNTY RESOURCES

## 2007-2009 GRANTEE HANDBOOK

### SCHOOL READINESS PROGRAMS

The First 5 Alameda County School Readiness Initiative offers several programs which may be of interest to grantees and the families they serve:

#### Summer Pre-K Programs

First 5 sponsors Summer Pre-K Programs at local low-performing and high-need elementary schools. The programs provide quality transitional early childhood experiences for children without prior preschool or child care experience who will enter Kindergarten. The First 5 Alameda County evaluation of the Summer Pre-K Camps (using High Scope) demonstrated that participating children made significant gains in a number of developmental areas including Initiative, Language and Literacy and Social Interactions during the 6 week summer program which contributed to their ability to succeed in elementary school.

The free 5-6 week part-day Summer Pre-K Program is currently coordinated with six partner school districts: Berkeley, Fremont, Hayward, Livermore, Oakland and San Lorenzo.

#### Kindergarten Registration

The Kindergarten Registration Information and Outreach Project provides information to providers and parents to clarify the process and requirements to register children for Kindergarten throughout Alameda County.

Kindergarten registration for Fall begins in early Spring in most districts.

For detailed information on each district's registration dates and requirements, visit **www.first5ecc.org/sr/sr\_kinder\_reg.htm** and click on links for the 2007 Kindergarten Registration Information Sheet by language.

Registration Sheets can be downloaded directly from our web site or you can order a batch of printed copies to share with parents by using the **Kindergarten Registration Information Sheet Order Form.** 

#### Kindergarten/ECE Collaborative

The K/ECE Collaborative brings together ECE providers, Kindergarten teachers and administrators working within our partner school districts to discuss common goals and activities that support children and families as they transition to Kindergarten.

Collaboratives are forming in Berkeley, Fremont, Livermore, Hayward, Oakland and San Lorenzo.

# FIRST 5 ALAMEDA COUNTY RESOURCES

#### Alameda County Early Childhood Literacy Network

The Alameda County Early Childhood Literacy Network is a multidisciplinary group of community members working to improve access to high quality literacy experiences for young children and their families in our community.

The Network's goals include to:

- Provide networking and collaboration opportunities and peer support for community organizations that offer literacy services for young children and families
- Disseminate information related to best practices, funding sources and policy making related to early childhood and family literacy
- Enhance literacy services to families with young children

#### **Consultation to Grantees to Support School Readiness**

First 5 School Readiness Initiative staff is available to provide training and technical assistance to grantees with a focus on school readiness. For example, school readiness consultants have reviewed curricula and offered feedback on developmentally appropriate program development.

For more information about School Readiness programs and support, contact Erin Freschi, School Readiness Program Services Administrator, at erin.freschi@acgov.org or 510.875.2471.







# 2007-2009 Grantee Handbook

# APPENDIX

NAME OF DOCUMENT	AVAILABLE TRANSLATIONS
2007-09 Community Grant Recipients	
Budget Revision Request Form	
Client Survey Client Survey: Additional Questions	Cambodian, Chinese, English, Farsi, Korean, Spanish & Vietnamese
Grantee Media and Attribution Guidelines	
Image Release Form	Cambodian, Chinese, English, Farsi, Korean, Spanish & Vietnamese
Image Release Guidelines	
Interpretation Equipment Instructions	
Interpretation Equipment Rental Form	
Kindergarten Registration Information Sheet Order Form	
Kits for New Parents Description	
Kits for New Parents Order Form	
Race/Ethnicity and Language Data Collection Form	Cambodian, Chinese, English, Farsi, Korean, Spanish & Vietnamese
Resources for Interpretation and Translation Services	
Sample Invoice Form	
Special Needs Reporting Tool	
Staff Contact Information	
Web Resources for Diversity and Cultural Sensitivity	

**APPENDIX** 







